



**HAS AN OPENING FOR THE POSITION OF
COMMUNITY SUPPORT WORKER – Internal and External Posting
(1.00 FTE – 37.5 HRS/WEEK)
LOCATION: Fort Frances, Ontario**

Position Summary:

Under the direction of the Community Services Team Co-Leads, the Community Support Worker provides case management and support to individuals 18 years of age and older with a serious mental illness in the Fort Frances area. The Community Support Worker provides a case management model of care with a focus on recovery based services. Community Support Workers will work with individuals to develop an individualized service plan to assist in developing the skills and supports necessary to maintain a level of independence that allows them to live and thrive in the community.

Essential Duties:

- Manages a caseload, accepts referrals, liaise with referral source, confirms eligibility and completes the intake process.
- Works with client to develop goal-focused support and care plans based on assessment and other supports and as requested by clients, family members and service providers.
- Ensures that all client interaction supports client self-determination and independence.
- Addresses outcomes or goals as derived from the plan of care.
- Provides a continuum of functions including: therapeutic relationship building, assertive outreach, symptom management, life skills teaching, supportive counselling, family support and crisis intervention.
- Works in a manner that preserves, maintains and respects privacy and confidentiality of client and staff information.
- Responsible for knowing and meeting all health and safety requirements to ensure a healthy and safe workplace.
- Completes required documentation in a timely manner and in accordance with prescribed agency, Ministry and legal standards.

Qualifications:

- A degree in a regulated health or social services discipline preferred. At minimum 2 year related diploma.
- One to three years experience working with target population.
- Strong written and verbal communication skills.
- Strong computer and presentation skills.
- Strong organizational and time management skills.
- Ability to work individually and as a team member.
- Ability to liaise with clients, family members, professionals and agencies of varying ideologies.
- Valid driver's license and access to a vehicle, agency prescribed auto insurance, valid first aid/CPR certificate.
- Current Vulnerable Sector Criminal Record Check.

Qualified applicants are asked to submit a resume and cover letter outlining their experience to:

Selection Committee
Canadian Mental Health Association, Fort Frances Branch
P.O. Box 446
Fort Frances, Ontario P9A 3M8
Fax: (807) 274-2473 Email: tsinclair@cmhaff.ca

**Position posting will remain open until filled.
Only those applicants selected for interview will be contacted.**

CMHAFF offers a comprehensive benefits package including membership in the Healthcare of Ontario Pension Plan (HOOPP), starting vacation entitlement of 165 hours per year, competitive health, dental, Life, LTD, and excellent work-life culture.

CMHAFF welcomes applications from individuals with disabilities. Accommodations are available upon request for candidates taking part in all aspects of the selection process.