

HAS AN OPENING FOR THE POSITION OF Mental Health Services Worker 1.0 FTE (8-12hr days Rotating Schedule)

LOCATION: FORT FRANCES, ONTARIO

Salary Range \$30.98-\$35.92/hour

Position Summary:

Under the direction of the Community Support Team Lead and with further direction of the Safe Bed Team Lead; the *Mental Health Services Worker* is responsible for supporting individuals 18 years of age and older with a serious mental illness and/or addiction with daily living tasks, housing supports while facilitating an atmosphere of safety, independence, social interaction and community involvement. They will participate as a member of an interdisciplinary team whose focus is on recovery, stability, and short-term mental health residential support. The Mental Health Services Worker will act as a liaison with other local, district and provincial housing providers or agencies pertaining to rent subsidy programs. The Mental Health Services Worker performs a continuum of functions including: building relationships with landlords, unit procurement, client and system advocacy, case management/community support, crisis support, program development, and program promotion.

The Rainy River District Safe Bed Program provides 24/7 on-site supports for up to thirty days, to persons in crisis, who are medically stable, not a safety risk to themselves or others and are therefore, not suitable for hospital admission or criminal detention. Access to the Safe Bed Program is for those individuals who are in immediate contact with the police and/or the Joint Mobile Crisis Team.

All services provided must be consistent with the Mission and Vision of the CMHAFF.

The Mental Health Services Worker must maintain a safe working environment for themselves, co-workers and clients.

Essential Duties:

- Works in a manner that preserves, maintains and respects privacy and confidentiality of client and staff information.
- Responsible for knowing and meeting all health and safety requirements to ensure a healthy and safe workplace.
- Provides outreach services, builds supportive relationships, develops Individual care plans with clients, advocates systemically for clients, case management/community supports, life skills teaching, symptom management, supportive counseling, family support and crisis intervention.
- Maintains housing protocols required by the CMHAFF, Ontario Health, and other relevant parties while maintaining legislative requirements.
- Is knowledgeable and accountable for ensuring tenant and landlord agreements are in place, up to date and adhered to according to approved criteria.
- Determines eligibility for housing.
- Provides direct service for housing clients with substance use and mental health issues in CMHAFF subsidized units including: screening, assessment, service/support and follow-up.
- Develops goal focused support and individual care plans based on assessment of clients as appropriate and requested by the client, family members, and other service providers.
- Provides psycho-social rehabilitation, and support to clients in achieving goals such as: basic life skills, social interactions, family relationships, coping mechanisms, medication education and compliance, vocational skills development, monitors progress and carries out intervention when problems or crisis arise.
- Mentoring and/or teaching in activities and skills of daily living including budgeting, personal hygiene and meal preparation.
- Assisting clients with transition to their new space. This may include but is not limited to; getting
 groceries, packing/moving of belongings, and providing transportation from the SafeBed program
 to their new home.
- Responsible for all residential duties including meal preparation, cleaning, grocery shopping and laundry while mentoring residents to foster independence.

- Supports an environment which prevents and corrects all activities or actions that may result in safety incidents.
- Assists residents with medications including teaching, prompting and monitoring.
- Facilitates and coordinates groups and psychosocial education.

Qualifications:

- A Social Services or Health Care College Diploma or Certificate, combination of training, education and experience may be considered
- Current registration in professional designation preferred
- Mental health and/or addictions lived- experience is an asset
- Non-Violent Crisis Intervention training is an asset
- Experience working within the mental health and addictions sector is an asset
- Experience with coordinating and facilitating group work
- Must possess strong communication, organizational and time management skills
- Self-motivation to work independently and interpersonal skills to work well as a team member
- A valid Ontario Driver's License, with regular access to a vehicle is mandatory
- A valid First Aid/CPR Certificate is mandatory
- Current or ability to clear a Vulnerable Sector Criminal Record Check

Qualified applicants are asked to submit a resume and cover letter outlining their experience to:

Selection Committee

Canadian Mental Health Association, Fort Frances Branch

P.O. Box 446

Fort Frances, Ontario P9A 3M8

Fax: (807) 274-2473 Email: tsinclair@cmhaff.ca

Position posting will remain open until filled.
Only those applicants selected for interview will be contacted.

CMHAFF offers a comprehensive benefits package including membership in the Healthcare of Ontario Pension Plan (HOOPP), starting vacation entitlement of 165 hours per year, competitive health, dental, Life, LTD, and excellent work-life culture.

CMHAFF welcomes applications from individuals with disabilities. Accommodations are available upon request for candidates taking part in all aspects of the selection process.